



THE CLOVELLY

ACCESS STATEMENT

- Guests can unload their belongings in front of the hotel
- Access to the hotel is a short walk from the pavement
- There are three wide stone steps and then a landing followed by a further step to the front door
- The front door can be opened for wheel chair access
- Once in the reception area there are no further ground floor steps
- Off the reception area are the Restaurant, Lounge Bar and a unisex toilet
- The doors into the Restaurant and Lounge Bar are wide enough for wheel chair access
- There are no ground floor bedrooms
- The hotel does not have a lift
- Access to the first floor bedrooms are via a 12 carpeted stairs to a half landing and a further 7 steps to the first floor landing. The stairs have a good hand rail on the left hand side (ascending) of the staircase
- All public areas are well lit
- All rooms have a cordless kettle and remote control for the televisions. Tea, Coffee and milk are supplied at no extra cost and can be replenished by asking at reception.
- All bedrooms are lockable from inside the room.
- The hotel has limited parking for small cars only at the rear of the building
- Any requests for flowers / wine / chocolates in the room can be arranged at a reasonable cost provided sufficient notice is given. Any other requests considered depending on availability.
- There is a good public transport system which stops near to the hotel. The railway station is approximately one mile from the hotel
- Mobile phone reception available
- Chester, Bangor, Rhos-on-Seas, Rhyl, Conwy and Colwyn Bay are all within a one hour drive of the hotel

Payment and Cancellation policy

- Payment can be made in full by deposit to secure your reservation



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- A deposit of £30 per room will secure your reservation
- The deposit must be paid at the time of reservation
- No deposit will be refunded if less than 48 hours notice is given prior to arrival date.

Notice period

48 hours notice in writing (letter, fax or e-mail) is required to cancel your reservation. Period of notice is defined as 48 hours prior to the scheduled day of arrival. Failure to cancel in the defined notice period will result in the first night of your reservation being charged in full.

We do stress the importance of taking out travel insurance to protect yourselves from any loss.

No show

Failure to arrive will result in a 'no-show' charge of the full rate for the period reserved.

Contractual obligation

We respectfully remind guests that a reservation made verbally or in writing, constitutes a legal contract between themselves and Clovelly hotel (Andel 55 Ltd. registration number 726 7004)